Wander With Me UK Privacy Policy

Our contact details:

Name: Megan Carmichael (Trading as Wander With Me UK)

Address: 6 Cornford Close, Crowborough, East Sussex, TN6 1EZ

Phone Number: 07802 583668

E-mail: wanderwithmeuk@outlook.com

Website: www.wanderwithme.uk

Date: July 2023

The type of personal information we collect.

We currently collect and process the following information:

- Personal identifiers, contacts and characteristics (for example, name, DOB, and contact details).
- Health and medical information (medications, health conditions, allergies, etc.).
- Dietary requirements (vegan, vegetarian, intolerances, etc.).

How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

 Health and safety reasons – during the activity, we need to know about any conditions that could affect your ability to complete the hike or any conditions we would need to inform medical professionals in the event of an incident.

We use the information that you have given us in order to run a safe event.

We may share this information with medical professionals and insurers, if applicable.

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing this information are:

- (a) Your consent. You are able to remove your consent at any time. You can do this by contacting wanderwithmeuk@outlook.com
- (b) We have a contractual obligation.
- (c) We have a legal obligation.
- (d) We have a vital interest.
- (e) We need it to perform a public task.
- (f) We have a legitimate interest.

How we store your personal information

Your information is securely stored.

We keep personal identifiers, contact information, and characteristics for one (1) year. We will then dispose your information by deleting the data from our systems.

We keep health and medical information for one (1) year. We will then dispose your information by deleting the data from our systems.

We keep dietary requirements for one (1) year. We will then dispose your information by deleting the data from our systems.

Your data protection rights.

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at wanderwithmeuk@outlook.com if you wish to make a request.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at wanderwithmeuk@outlook.com or via post:

Megan Carmichael Wander With Me UK 6 Cornford Close, Crowborough, East Sussex, TN6 1EZ

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

Helpline number: 0303 123 1113

ICO website: https://www.ico.org.uk